

Ameri-Tex Services, Inc.

311 W. Main St.

Whitehouse, Texas 75791

Tel 903-839-1800 Fax 903-839-2683

staff@ameri-tex.com

www.ameri-tex.com



Ameri-Tex Services, Inc. Residential Garbage Collection Policy

- Household garbage pickup is provided once a week by our company. Your initial container is provided complimentary of charge. (If lost, an \$80 fee will be imposed for a replacement.) The maximum standard number of carts picked up weekly at any residential address is one container. All garbage must be bagged within can. The weight of the can must not exceed a manageable amount for one human to maneuver. If excessive weight limits our ability to empty the can it will not be emptied until the resident removes the necessary amount of weight to make it manageable.
- Residents may use any other container (up to 96 gallons) if needed but we prefer if you use one of our commercial receptacles. All garbage must be placed inside your container. Do not overfill your container to the extent that the lid will not close. All loose leaves, mulch, and straw must be bagged for collection and a maximum of 5 bags at a time will be collected.
- The collection truck must have access to your container. Place it three feet from any obstructions and place the container within two feet of the curb with the handle facing away from the curb. The collection truck is on a scheduled route and will pass your residence only once. If your garbage is put out late or incorrectly, it will not be collected.
- Your container should be placed at the curb the night before your collection day.
- Do not put yard waste, construction, remodeling, metal, or demolition debris in the container.
- Do not put concrete, dirt, rocks, sod, sand, plaster, hot ashes, tires, automobile parts or batteries, chemical materials, toxic materials, flammable items, liquid paint, or hazardous materials into the container.
- Do not place dead animals in your container.
- Inclement weather happens frequently in East Texas. When this happens, trash pick up may become delayed until conditions become conducive to resume pick up. Unfortunately, we cannot offer credit in these situations.
- If your account becomes overdue it will be suspended and a \$3 fee will be assessed. 80% of the total amount due will be required to resume service. Trash pickup will resume two business days after a payment has been posted to a suspended account. If the account is closed due to non-payment, the full balance must be paid for service to resume. A \$20 reactivation fee will be assessed.

Please see back

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- The only holidays we do not pickup garbage are Thanksgiving, Christmas and New Year's Day. If those holidays fall on a weekday trash service for the remainder of the week will be pushed back one day. I.e. If your trash pickup falls on Thanksgiving, your trash will be picked up on Friday and Friday's trash will be picked up on Saturday. Any other holidays during the year we run so please have your trash out the night before your collection day on any other holiday.
- If your trash is missed on your pickup day, please call us by the following business day at 3:00 P.M. so that we can quickly determine the issue and come to a resolution. If it is decided that a supervisor will come out to pick up the trash, please allow 24 – 48 hours for it to be picked up.

If you would like to request an additional container you may do so by calling our office at 903-839-1800.